Appendix G: Summary Notes from Open Days



Summary of Open Day Feedback from Residents

Date:	Tuesday, 5 March 2013
Time:	2pm – 6pm
Venue:	Te Ataarangi O Kahungunu Ki Te Wairoa, Carroll Street, North Clyde
Facilitated by:	Rowena Macdonald & Michele Frey (Opus)
Attended by 10 Cr Benita Cairn	-15 residents of North Clyde, and Cr Denys Caves & as (elected representatives)

Summary

Process

Those present indicated that the Open Day could have had more advertising. Rowena and Michele committed to a repeat Open Day with advertisement by way of greater media communication next time. A second Open Day is to be held on Tuesday, 26 March 2013, and at this Open Day there will be opportunity for people to discuss their concerns/ideas in a one-on-one setting.

Issues

Those present raised the health and wellbeing for the residents of North Clyde as a major and urgent concern for them, and that this level of concern has been present in the community for a long time.

There is frustration that Council have not taken the concerns of residents seriously enough, and that both the District and Regional Council have failed to monitor the environment in North Clyde to accurately determine the impacts of industrial activities on the health and wellbeing of the residents.

Residents raised concerns about:

- the effects of industrial activities on the health and wellbeing of residents (e.g. noise, traffic, dust, smoke)¹, and;
- 2. the effect of abandoned/vacant land on the amenity of North Clyde as a community (who takes responsibility and is accountable for these? and how can landowners/business owners be made to clean-up their mess?);

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¹ In addition to specific and general issues identified by attendees of the Open Day stuck to an aerial map of North Clyde (refer photo below), detailed documentation of these concerns was also received from 'North Clyde in Focus Inc' prior to the Open Day (also attached).

- 3. the lack/poor quality of public facilities and services on the North Clyde side of the river (e.g. provision of quality playground facilities for children, better signage, quality pedestrian footpaths and safe crossing places in strategic locations, and improved maintenance and upgrading of the poor stormwater and sewer infrastructure in North Clyde); and
- 4. the involvement of Opus in this process, given past involvement in development of the current District Plan which is considered flawed in its treatment of North Clyde (particularly the zoning).

Rowena and Michele expressed a genuine intent and desire to look for ways to help resolve some of the issues the residents are facing through targeted and achievable recommendations back to Council.

Those present indicated they want assistance with:

- 'How do we get heard?'
- 'How do we prove our concerns to Council?'
- 'How do we make change?'
- 'What local government processes should we get involved in to greatest effect?'
- 'What other agencies can help us?'

Ideas Put Forward

- 1. Develop an environmental monitoring programme for North Clyde to quantify the level of health and amenity effects on residents, and apply it (particularly for noise and air quality).
- 2. Bring forward the formal review of the District Plan (partial or full review) to enable public involvement in a review of zoning and relevant environmental standards applying in North Clyde.
- 3. Community solutions e.g. options around community group short-term adoption of abandoned land, community-initiated street upgrades (refer Christchurch/Blenheim examples), and identification of external funding sources.
- 4. Development of a 'Development Contributions' policy to ensure the negative impacts of business activities on public infrastructure is not borne by the community.
- 5. Identify ways to ensure landowner/business accountability for the state of their property.
- 6. Development of a Reserves Management Strategy for the reserves in North Clyde, to provide a long term community-owned plan for their maintenance and improvement.

Feedback forms and self-addressed stamped envelopes were provided at the Open Day for people to take away, provide their written comments, and post back to Opus at their own convenience, if they wished.

[Specific Information Requests:

- Information about consultation techniques
- 10 copies of the map showing District Plan zoning overlaid over an aerial photo of North Clyde]



Specific matters identified on the aerial photo:

Kaimoana Street/Ormond Street environs:

- > Open drains attract rats to the area
- Dirt, dust and noise affecting health
- Rezoning required to put right the wrongs
- Constant noise
- Dust affects respiratory health (asthma)
- Dust gets in the pool, clothes, spouting, etc from the mill
- > Can Council or the mill buy my home? Or move my house?
- Excessive dust from railway station
- Rats in the neighbourhood
- > Far, far less, or no rates, for homes affected
- Logs thump on the ground and shake my home (6 Ormond St)
- > What right does QRS have to dump their shingle (very dusty) on railway station premises?
- > Speed limit needs to come down on Ormond St lots of speeding cars
- > Fertiliser plant in Ormond Street not sure if chemicals etc are harmful to us

Crarer Street environs:

- Continual heavy truck traffic on a once quiet road
- Noise

- ➢ Trucks
- ≻ Smell
- > Dust
- Sawdust uncovered
- > Tractor
- ➢ Pay loader
- > Need to fix all the drainage in industrial/residential areas e.g. Crarer St, Mackley St
- ➢ Excessive noise from mill next door
- ▶ The saw that debarks logs is in use 7am 4.30pm/5pm

Carroll Street environs:

- Noise from trucks
- > School refurbished then closed was this part of the shift to industrial focus?

Block from Mahia Avenue to River Parade/Bridge Street to Flaxmill Road environs:

- Helicopter sprays of chemicals recently
- > Trucks rock house foundations disturbing piles (Hunter-Brown St)
- ➢ Noise from Affco day and night − too loud
- > Unbreathable air outside our door from the mill
- Zebra crossing, 50km/hr sign, 'children crossing' sign needed (in vicinity of 6 Freyberg St)
- Need WiFi reception for all areas of War Memorial Park
- > Where are the trees planted for the Returned Soldiers?

General:

- > What is the history of the zoning in Wairoa? Who allowed industry in residential areas?
- > Who is responsible for addressing the health issues?
- > What is the budget for the \$50,000 going to be used for?
- Waterways monitoring of pollution?
- > Need to start improving noise monitoring, water monitoring, air quality monitoring

Other:

> Expression of dissatisfaction with dog ranger for killing registered dog



Clyde issues

NORTH Clyde issues are being addressed in a combined council and residents venture. This week Opus consultants met with residents to hear their ideas and concerns for the northern side of town. The meeting is a follow on

The meeting is a follow-on from the \$50,000 set aside in last year's Wairoa District Council annual plan to study the effects of the relationship between industrial and residential zones in North Clyde.

The brief

for Opus is

to devise a

strategy for North Clyde.

Clyde Kindergarten and the development of the Mahia Avenue business Eastland Building and Farm

Supplies. On Tuesday North Clyde residents voiced their longstanding

concerns to the consultants. They included the health and wellbeing of the North Clyde community; long-term issues for Wairoa District Council and for Waroa District Council and Hawke's Bay Regional Council to address; concerns around discharges, signage, traffic; improving amenities such as footpaths, pedestrian crossings and playgrounds. Consultants will take the concerns to the Wairoa District

Council forum in June saying they will word it as strongly as

the residents want. Fronting for Opus were senior planner Michele Grey and professional planner Rowena Macdonald, while district councillors Benita Cairns and also

North Clyde in Focus facilitator Juliana Dawson wanted to know what Opus was going to do for them and how individual concerns would be reconciled.

She wanted to make sure Opus' recommendations came back to the North Clyde residents before going to the council. After the meeting Ms Dawson

described the meeting as positive, as long as Opus and council work together and The investigation coincides the recommendations are to with the pending the benefit of the re-opening of North residents.

Ms Macdonald said the brief was to devise a strategy for North Clyde. She said they had been in contact with industries in town and were now talking to

now talking to the community with the aim to develop a broad understanding of what's happening. North Clyde residents

North Clyde residents expressed concern about the apparently haphazard nature of industrial and residential zoning in the District Plan. Ms Macdonald, who worked on the 2005 District Plan, said the difficulty in planning was starting at a position in history with a mix of land uses that occurred over time reflecting occurred over time, reflecting years of development.

Crarer Street resident Edith Mihaere was surprised to discover her home of 50 years was currently zoned industrial. She said she built her home in 1956 and at the time was told it was zoned residential.

past six years. She said District Plan reviews could be called for at anytime and they could be specifically focused on certain parts of the plan. The consultants said the group's best avenue was to ask the council to review the zoning the review process relied on the review process relied on

past six years.

written submissions. Residents also have issues with the Hawke's Bay Regional

Councillor Cairns said there

attempts to get a review for the

Council over air, land and water discharges. One resident said they had not

□ Stuck in the middle with industry . . . Crarer Street resident Edith Mihaere to find on Tuesday that her home of 50 years was presently zoned industrial.

had not been a review of the District Plan for 15 years, although there had been been consulted about industry coming into the area until it had happened.

"If there's going to be industry in the area, they should be obligated to offer environmental protections that are conducive to the residential areas."

Another person suggested some of the eyesores in the community be addressed.

Councillor Caves said council had failed the residents in many ways and he did not think

its policies had been applied consistently across the board. "There has not been action when it's required," he said. "Since North Clyde in Focus

. . Crarer Street resident Edith Mihaere was surprised

was formed. I have heard them speak to council three times." Ms Cairns said one of the

clearest criticisms of council was "we do not listen." that

"I hope we can make these things happen," she said. A second meeting is being planned for March 26 and residents have requested interviews be conducted to find out what individuals want.

Wairoa teachers protest over oblem paint pay WAIROA teachers joined a nationwide demonstration

against ongoing Novopay issues on Tuesday. Teachers from local schools took part in National

Action Day for Novopay, gathering on the Wairoa River bridge from 7am to 8am with their placards. The group wants to see the Novopay issues resolved as soon as possible with under-pay, no pay

Wairoa primary teachers and principals were on the bridge demonstrating For National Action Day for Novopay on Tuesday morning Pictured at far right is national support staff representative for the Central East Area Council Di Couper.

and over-pay continuing to disrupt the payroll for some teachers and support staff. They were buoyed by motorists' and truckies'

horns and waves and one person even dropped off raincoats for the campaigners. Demonstrations also took place at Parliament and

around the country at ministers' offices







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Summary of Open Day Feedback from Residents

Date:	Tuesday, 26 March 2013
Time:	3pm – 6pm
Venue:	Te Ataarangi, Carroll Street, North Clyde
Facilitated by:	Rowena Macdonald & Michele Frey (Opus)
Attended by 15-	20 residents (including children) of North Clyde

Summary

The Open Day was visited over the three-hour period by various residents and a number of local children. The process involved individual discussions with each of the residents, for them to outline their thoughts, concerns and dreams for North Clyde.

In addition. the children and parents initiated an 'aspirations' activity where they took an aerial photo of the North Clyde area and drew and wrote on this to show what changes/ activities/ facilities they would like to see in their suburb in the future.

Comments Arising from Individual Discussions:

- > The Contents of the 'Mill' are up for sale currently. North Clyde In Focus consider that Council should purchase the Mill site.
- There is a culvert going in at present along Crarer Street and it is considered to be on the wrong side of the road according to residents. There are still drainage concerns from Crarer Street residents, with runoff from industrial premises.
- There is a join in the middle of the road on the corner of Bridge Street and Mahia Avenue. This is very noisy and vibrates adjacent residents. There are also these issues along Crarer Street.
- > A pedestrian crossing opposite the school would be handy.
- What about the empty buildings? Who owns them? perhaps one action could be for Council to follow up with the respective owners about 'duty of care'?
- > What is the future of the KiwiRail and Ministry of Education land?
- > There are a significant number of treaty claims in the area. Note these.
- Discussion with one of the residents about the North Clyde area indicated a desire to see the industries remain and prosper. Combining forces to create prospering communities, with a 'rural services' emphasis. Another resident also agreed that we need industry, but that it should be done in a planned manner.

- Issues raised around the Farmlands building in the Town Centre Zone, but is it really a 'town centre' activity? The Farmlands alarm is really annoying – goes off all the time, even at night.
- Concern about the new commercial business establishing on the old 'greenhouse/garden centre' site on Mahia Avenue at present, which is zoned 'Residential'. It is apparently going to be a new timber supply place. No discussion or notification was held with neighbouring residential properties. Potential adverse effects for existing residents a concern. Originally it was down the road on other side of the River but it was argued that it was in the wrong place so moved to North Clyde.
- Concern around residential dwellings being built in Glengarry Place which are zoned 'Industrial'.
- > Petrol Station is open all day with trucks coming and going all night.
- Should North Clyde residents be paying the same rates if residents have to put up with a lower quality of life?
- Discussion with one resident about the need to acknowledge issues in North Clyde have been caused by Council and Council should be rectifying the problems and compensating residents.
- Better protection and reverence for the statue/ memorial on the corner of Crarer/Carroll Sts, which is in memory of Rev Henare Wepiha Te Wainohu. Plaque on the statue states:
 - 'For God, King and Country. Erected in the memory of the REV HENARE WEPIHA TE WAINOHU. Victor of Wairoa Maori Pastorate Chaplain Major. New Zealand Maori Expeditionary Forces. 1915 – 1918. Died 1 October 1921. Aged 38 Years. Also to the memory of all members of the pioneer battalion especially those who have made the Supreme Sacrifice on the fields of battle or at home'.
- \succ Ideas:
 - Horse riding trails through town
 - Raw fish used to be sold at the pub. Perhaps do this again.
 - Organic coffee place
 - Tapping into passing tourist traffic over summer perhaps on their way to Gisborne's 'Rhythm and Vines' etc. For example, a drag-racing track at the airport, powerboats on the river, festivals, music, concerts, somewhere for visitors to spend their money.

North Clyde Open Day



Acknowledgements: With special thanks to Ina-Rose, Olive May & Arthur Charles (& their mum, Kelly) and David (& his mum, Juliana), among others

Ideas promoted by North Clyde children and their parents (as interpreted from the annotated aerial photo above):

Kaimoana Street/Ormond Street environs:

> Shift East Coast Lumber to the old railway land on Kaimoana Street

Crarer Street environs:

- > Kids identified as living along Crarer Street, and Te Rato Road
- Form a nice smooth footpath along Crarer Street from Waihirere Road to Carroll Street
- > Create affordable community housing to encourage people back to their whanau
- Recognise and pay better respect to the memorial on the corner of Crarer Street & Carroll Street (which is currently buried amongst the industrial backdrop of Clyde Lumber)

Carroll Street commercial environs:

- > Create a 'Core of Positive Activity' in this 'central area' through:
 - Converting the Clyde Lumber site into an Adventure Park with a playground, flying fox, drinking fountain and organic café
 - Converting the old football club park at the rear of the Ferry Hotel into a BMX park and maybe a pool (connected through to the proposed Adventure Park)

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- Enhancing the riverside walkway along the River from Carroll Street to Tirohia Lane with access to swimming and diving spots, and with a pedestrian swing bridge access connecting across the River to the skate bowl
- Establishing small locally owned shops and business that support the community along the frontage from River Parade to Mahia Avenue

Block from Mahia Avenue to River Parade/Bridge Street to Flaxmill Road environs:

- > Slow the traffic down on Bridge Street
- Create formal pedestrian crossings:
 - o near the Farmlands end of Bridge Street, and
 - o north of the Hunter Brown Street intersection
- Establish formalised fitness and family facilities on Memorial Park that invite the community to make more use of this area, such as:
 - Fitness/Exercise area
 - o Fountain
 - Picnic facilities e.g. tables and BBQs

General:

- Establish a safe wharf platform for families to fish from on the Wairoa River, somewhere along the river frontage past Tirohia Lane
- Provide better access for those living in the Glengarry Resthome (Glengarry Place)