

Part Two – Leadership & Governance

## Activity Group Six Leadership & Governance

- Community Representation
- Maori Liaison
- Economic Development

## Part Two – Leadership &amp; Governance - Community Representation

# Community Representation

(Unless otherwise stated the performance measures for years 1-3 are the same as those for years 4-10)

Community Outcomes	Service Category	Proposed Future Levels Of Service	Customer Performance Targets & Measures
<p><b>The Community Outcomes to which this activity primarily contributes are:</b></p> <p>(All Outcomes)</p> <p>A Strong Prosperous And Thriving Economy.</p> <p>A Safe and Integrated Transport System.</p> <p>A Community That Values And Promotes Its Culture And Heritage.</p> <p>Safe And Accessible Recreational Facilities.</p> <p>Supportive, Caring And Valued Communities.</p> <p>Strong District Leadership And A Sense Of Belonging.</p> <p>A Safe And Secure Community.</p> <p>A Life Time Of Good Health And Wellbeing.</p> <p>An Environment That Is Appreciated, Protected And Sustained For Future Generations.</p> <p><b>The ways in which the activity contributes towards the achievement of these Outcomes include:</b></p> <p>Ensuring effective representation and democratic processes are in place so as to</p>	Access	Opportunities are provided to the public to address Council on any matter through public forums and submissions.	Business conducted in confidence is kept to a minimum, and where decisions are deemed to not be of a sensitive nature, confidential items are released as public information.
	Quality	Council will promote and maintain ethical standards.	<p>Council's Code of Conduct, Policies, and other such documentation are available to the public on request and/or from Council's website.</p> <p>Council activities meet legislative requirements.</p>
	Leadership	Council will demonstrate leadership to the community as a whole, to its electors, stakeholders, and within the organisation.	<p>The roles of Councillor's, the Chief Executive Officer and all other Officers of the Council are clearly defined.</p> <p>Lines of accountability and delegation are defined.</p>
	Consultation	<p>Council will communicate clearly and informatively with, and on behalf of, the ratepayers, tangata whenua, and stakeholders of the Wairoa District.</p> <p>The interests of the District will be</p>	<p>No complaints are upheld against Council for not publicly consulting via the special consultative procedure when it was legally required to do so.</p> <p>Opportunities are provided for</p>

## Part Two – Leadership &amp; Governance - Community Representation

Community Outcomes	Service Category	Proposed Future Levels Of Service	Customer Performance Targets & Measures
<p>encourage community participation in the decision-making for and on behalf of the district community.</p> <p>Ensuring that the district is able to benefit from its available resources through sustainable economic growth and improving social and environmental standards, whilst also valuing our many cultural attributes.</p> <p>Ensuring the district has both personal and financial security through economic and social initiatives and recognition of our inherent cultural and environmental attributes and the implementation of appropriate policies to ensure their growth and sustainability.</p> <p>Ensuring there are effective communication and transport links throughout the district so as to enable all people to participate and contribute to the affairs of the district, and to support sustainable social and economic growth.</p> <p>Ensuring that policies and rules encourage positive attitudes and sustainable initiatives for economic, environmental, and social growth, and multi-cultural strengths, within our district.</p>		<p>represented at all levels, including Government, their agencies, and other local authorities.</p> <p>Council will make decisions openly, in a timely manner, and communicate decisions effectively.</p>	<p>community groups, ratepayers, tangata whenua and stakeholders to fully participate in consultation and the development and fostering of community outcomes.</p>
	Cost and Funding	Council will manage community representation activities in a financially viable manner.	The cost related to this activity did not exceed the approved budget.
	Customer Service and Satisfaction	Customers are happy with Mayor and Councillors, and Council staff performance.	<p>Mayor and Councillors “not very good or poor” rating in annual survey is less than 10%</p> <p>Council staff “not very good or poor” rating in annual survey is less than 10%</p>

**Issues**

Please note, you may need to refer to the Significant Issues section found at the front of this Volume.

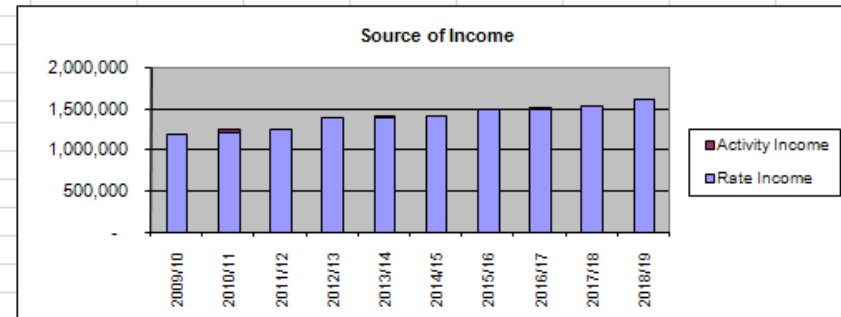
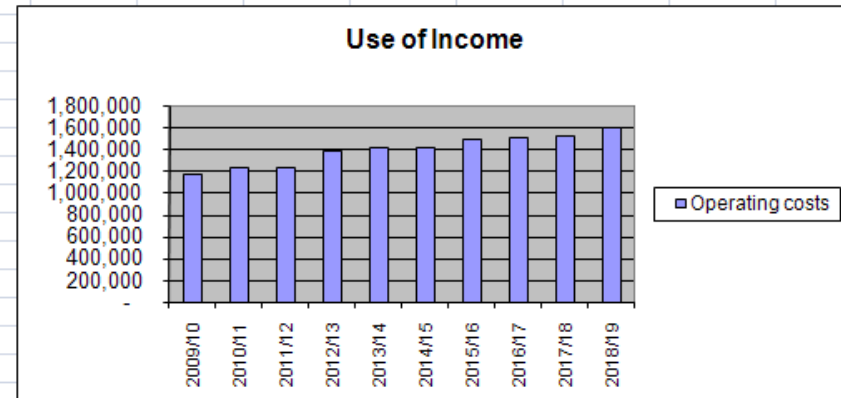
For further information, please refer to the detailed Activity Management Plan in Volume 2 of this Long Term Council Community Plan.

Part Two – Leadership & Governance - Community Representation

Activity Costs

PROJECTED 10 YEAR FINANCIAL SUMMARY - COMMUNITY REPRESENTATION

	2009/10	2010/11	2011/12
<b>Expenditure</b>			
Operational Costs	374,700	413,808	408,937
Interest	-	-	-
Overhead Allocation	796,300	817,600	821,800
Depreciation	-	-	-
<b>Total Operating Costs</b>	<b>1,171,000</b>	<b>1,231,408</b>	<b>1,230,737</b>
<b>Activity Income - Service Charges</b>	<b>-</b>	<b>22,180</b>	<b>-</b>
<b>Net Cost of Service</b>	<b>1,171,000</b>	<b>1,209,228</b>	<b>1,230,737</b>
<b>Capital Expenditure</b>			
Renewals	-	-	-
	-	-	-
<b>Funding Required</b>	<b>1,171,000</b>	<b>1,209,228</b>	<b>1,230,737</b>
<b>Funded by:</b>			
Rate Income	1,171,000	1,209,228	1,230,737
Asset Sales	-	-	-
Reserves	-	-	-
<b>Total Funding</b>	<b>1,171,000</b>	<b>1,209,228</b>	<b>1,230,737</b>



For further information, see the detailed Activity Management Plan in Volume 2 of this Long Term Council Community Plan. A summary of the proposed renewals and new capital works programme relating to this activity is outlined in Volume 2.

## Part Two – Leadership &amp; Governance - Maori Liaison

## Maori Liaison

(Unless otherwise stated the performance measures for years 1-3 are the same as those for years 4-10)

Community Outcomes	Service Category	Proposed Future Levels Of Service	Customer Performance Targets & Measures
<p><b>The Community Outcomes to which this activity primarily contributes are:</b></p> <p>A Community That Values And Promotes Its Culture And Heritage.</p> <p><b>The ways in which the activity contributes towards the achievement of these Outcomes include:</b></p> <p>Tangata Whenua and Māori feel connected and part of the district's communities.</p> <p>Māori have confidence in the decision-making process and are inspired to actively participate.</p>	Demand	Council will ensure effective representation is maintained.	The required number of nominated representatives are received within established time frames and appointments made to Council's Māori Committee
	Access	Opportunities are provided for Māori to address Council on policy, report, submissions, and any other Council related business.	No less than bi-monthly meetings of the Māori Committee are scheduled, advertised, and conducted on the advertised day.
	Consultation	Council will ensure that whenever an option relating to any proposed decision involves a significant decision in relation to land or a body of water, it will take into account the relationship of Māori and their culture and traditions with their ancestral land, water, sites, waahi tapu, valued flora and fauna, and other taonga.	<p>Māori Committee meetings, public meetings and special consultative meetings provide opportunities for Māori to contribute to the decision-making process.</p> <p>Consultation meetings and hui relating to Iwi, Hapu, Marae, and the wider community are scheduled as required.</p>
	Costs and Funding	Council will manage community representation activities in a financially viable manner.	Agreed levels of service are achieved within budget.

## Part Two – Leadership &amp; Governance - Maori Liaison

Community Outcomes	Service Category	Proposed Future Levels Of Service	Customer Performance Targets & Measures
	Customer Service and Satisfaction	Council will respond to all enquiries, complaints, and identified issues in a timely manner.	Council offices are open during the hours displayed.  All complaints are responded to within established timeframes.

**Issues**

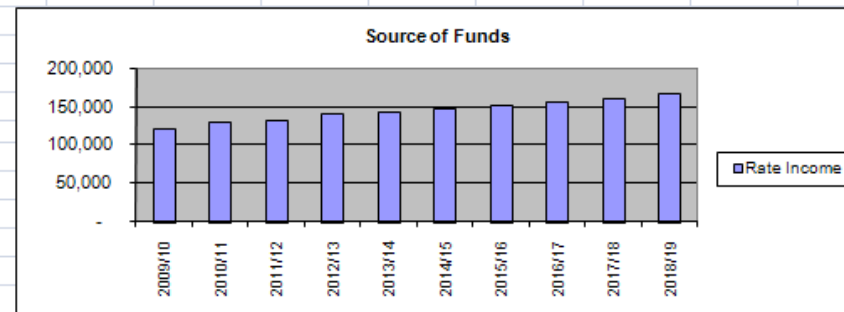
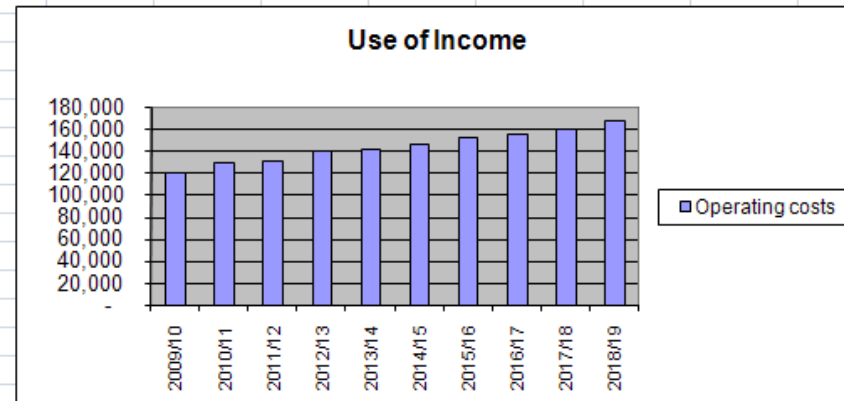
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Part Two – Leadership & Governance - Maori Liaison

Activity Costs

PROJECTED 10 YEAR FINANCIAL SUMMARY - MAORI LIAISON			
	2009/10	2010/11	2011/12
<b>Expenditure</b>			
Operational Costs	98,400	106,181	109,191
Interest	-	-	-
Overhead Allocation	21,900	22,300	21,400
Depreciation	-	-	-
<b>Total Operating Costs</b>	<b>120,300</b>	<b>128,481</b>	<b>130,591</b>
<b>Activity Income</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Net Cost of Service</b>	<b>120,300</b>	<b>128,481</b>	<b>130,591</b>
<b>Capital Expenditure</b>			
Renewals	-	-	-
	-	-	-
<b>Funding Required</b>	<b>120,300</b>	<b>128,481</b>	<b>130,591</b>
<b>Funded by:</b>			
Rate Income	120,300	128,481	130,591
Asset Sales	-	-	-
Reserves	-	-	-
<b>Total Funding</b>	<b>120,300</b>	<b>128,481</b>	<b>130,591</b>



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## Part Two – Leadership &amp; Governance – Economic Development

## Economic Development

(Unless otherwise stated the performance measures for years 1-3 are the same as those for years 4-10)

Community Outcomes	Service Category	Proposed Future Levels Of Service	Customer Performance Measures & Targets
<p><b>The Community Outcomes to which this activity primarily contributes are:</b></p> <p><i>A Strong Prosperous And Thriving Economy.</i></p> <p><b>The ways in which the activity contributes towards the achievement of these Outcomes include:</b></p> <p>Maintaining a general overview of the trends in the economic well-being of the District – and, either alone or in conjunction with others, initiating action for its enhancement whenever potential opportunities come to its notice, and it is appropriate and practicable to do so.</p>	<p>Demand (Including Quality)</p>	<p>The Council will promote the economic development of the District by:</p> <ul style="list-style-type: none"> <li>a) encouraging and assisting the establishment, retention and development of sustainable new and existing businesses;</li> <li>b) promoting new investments;</li> <li>c) identifying viable employment opportunities; and</li> <li>d) marketing business opportunities.</li> </ul> <p>Strong relationships will be developed with local business and other groups, and with the appropriate Government agencies.</p> <p>With the Gisborne District Council, Kahungunu ki te Wairoa, Te Runanga O Turanganui-a-Kiwi, and Te Runanga O Ngati Porou, the Council is also a member of the Tairawhiti Development Partnership, which has been established with the principal objective of improving prospects for jobs and businesses in the Tairawhiti Region.</p>	<ul style="list-style-type: none"> <li>a) The number of new businesses that have been established in the District during the year.</li> <li>b) The number of visitors to the Visitor Information Centre. Target: Not less than 5% more pa.</li> <li>c) The number of registered unemployed in the District. Target: An annual reduction in, or at least no increase in, the number of unemployed compared with the end of the previous year.</li> </ul>

## Part Two – Leadership &amp; Governance – Economic Development

Community Outcomes	Service Category	Proposed Future Levels Of Service	Customer Performance Measures & Targets
	Costs and Funding	The Council will fund the net cost of the activity after any financial assistance that may be available from the Government or other sources, by way of the general rate.	a) The cost related to this activity did not exceed the approved budget. b) The Council is satisfied that it (or the relevant community group) has received during the year all of the financial assistance to which it (or they) were entitled, in order to assist the economic development of the District and the Region.
	Customer Service and Satisfaction	a) All complaints will be dealt with promptly and properly. <ul style="list-style-type: none"> <li>• Verbal complaints within 1 day.</li> <li>• Written complaints within 3 days.</li> </ul>	All complaints dealt with within the prescribed timeframes.

**Issues**

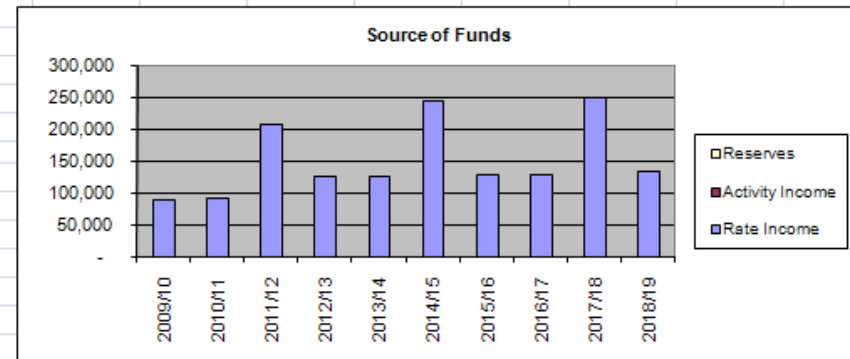
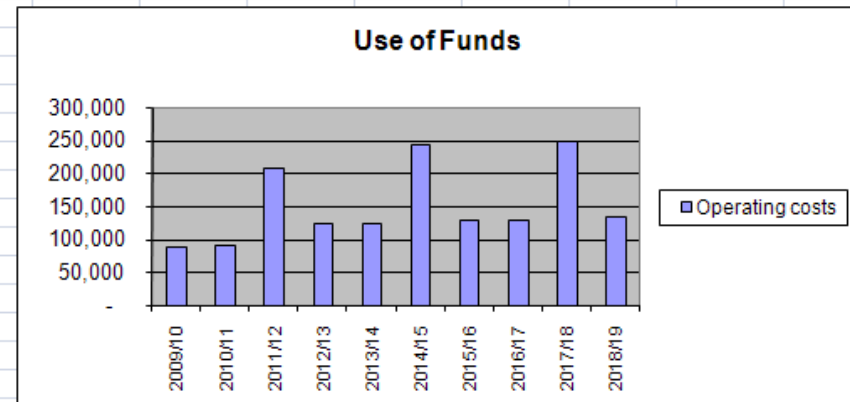
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Part Two – Leadership & Governance – Economic Development

Activity Costs

PROJECTED 10 YEAR FINANCIAL SUMMARY - ECONOMIC DEVELOPMENT			
	2009/10	2010/11	2011/12
<b>Expenditure</b>			
Operational Costs	72,750	76,865	177,809
Interest	-	-	-
Overhead Allocation	14,700	14,300	28,900
Depreciation	-	-	-
<b>Total Operating Costs</b>	<b>87,450</b>	<b>91,165</b>	<b>206,709</b>
<b>Activity Income</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Net Cost of Service</b>	<b>87,450</b>	<b>91,165</b>	<b>206,709</b>
<b>Capital Expenditure</b>			
Renewals	-	-	-
	-	-	-
<b>Funding Required</b>	<b>87,450</b>	<b>91,165</b>	<b>206,709</b>
<b>Funded by:</b>			
Rate Income	87,450	91,165	206,709
Asset Sales	-	-	-
Reserves	-	-	-
<b>Total Funding</b>	<b>87,450</b>	<b>91,165</b>	<b>206,709</b>



For further information, see the detailed Activity Management Plan in Volume 2 of this Long Term Council Community Plan. A summary of the proposed renewals and new capital works programme relating to this activity is outlined in Volume 2.